

A New Way of Looking at Cleanliness

The "New normal Style" at Sheraton Grand Hiroshima Hotel

Public spaces

- Signage in its lobbies to remind guests to maintain social distancing protocols.
- Equipping guest-facing associates with required personal protective equipment.
- Installing more hand sanitizing stations at the entrances to its hotels, near the front desk, elevator banks and fitness and meeting spaces.
- Disinfecting frequently touched areas such as elevator buttons, escalator + stair handrails, rest room, and door knobs.
- Mobile check out is available to reduce human to human contact.



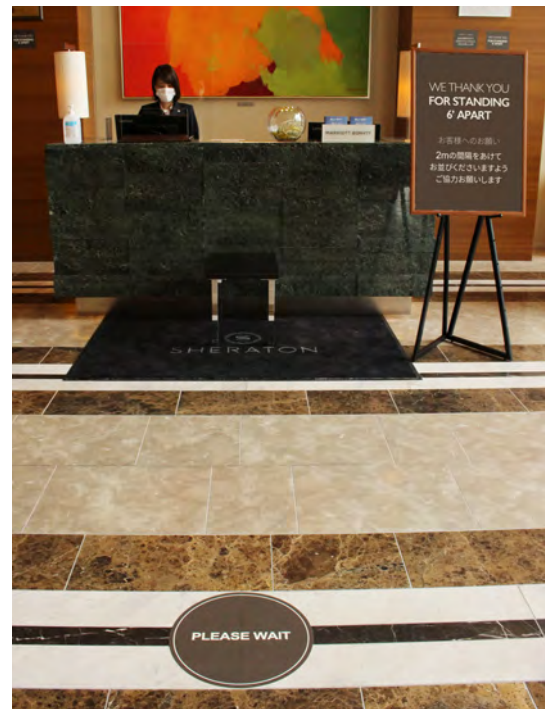
- Social distancing protocols



- Disinfectants



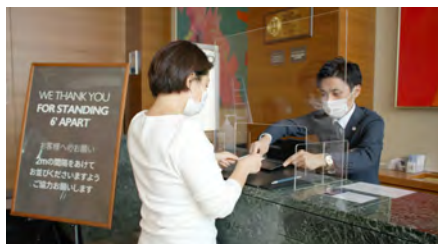
- Hand sanitizing stations



Front, Elevator area



- Installing a hand sanitizing stations and panel at the front counter.



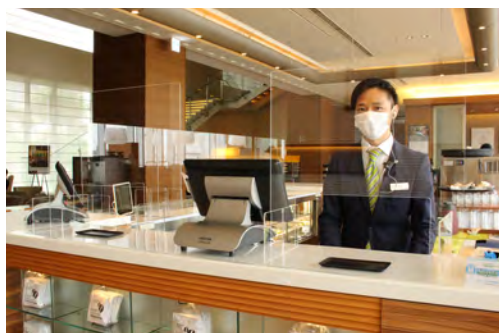
- Temperature inspection.



- Signage in its lobbies to remind guests to maintain social distancing protocols.



Restaurant



•Installing a hand sanitizing spray and panel at the cashier counter.



•Reducing seating capacity



•Installing an acrylic panel at the buffet counter.
•Hotel staff and chefs will assist the guests for food service.

Events

Signage in its registration area to remind guests to maintain social distancing protocols.



Disinfectants are in use during routine cleaning event room and public areas.

New normal meeting amenities
Improve ventilation at the event space.

We are happy to assist your events.

- Consulting with each meeting planner to review and align on expected social distancing practices and safety measures.
- Offering a wide variety of food & beverage options, including Grab & Go, canned + bottled beverages and plated/bento style service.
- Enabling live/virtual hybrid meetings through live-streaming capabilities.



Bridal Salon

Private Booth



Please refer to our Cleaning Protocols statement and press release on Marriott News Center for details.

<https://news.marriott.com/all-news>

“Marriott International Launches Global Cleanliness Council to Promote Even Higher Standards of Cleanliness in the Age of COVID-19”

Sheraton Grand Hiroshima Hotel

Phone:+81 82-262-7111

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